



Memo to All Membership/families/guardians & RHA Staff,

March 19, 2020 Updates

From: Chief Executive Officer and RHA Emergency Operations Team

Effective Immediately

All Residential RHA homes & major facility locations are locked & closed to Visitors/family until March 29, 2020, subject to date change

RHA 141 Broadway Blvd
2693 Broadmoor Blvd
Aspen Village
Children & Youth Community Centre
Fort Saskatchewan Learning Centre
Sioux Road

Access to facilities must have approval from the Facility Director or Program Coordinator prior to entry

Systems are in place or currently being set up for most of our Administration. Leadership & Management and Essential Operations. The Emergency Operating Team will continue to meet daily (to address concerns, related to risks; Operations, Staffing Resources, Logistics and Finance). Communication will be provided and accessible through email, work phone/extension numbers, video conferencing as available.

RHA is taking this very seriously and have implemented strict measures to ensure safety for everyone as it relates to the Covid-19 crisis. Limiting access/cross contamination is extremely difficult when we have multiple facilities that provide direct care supports, we must control exposure the best we can. This has impacted families/individuals and staff. With effective quarantine measures in place our hope is that as a community we will control the spread & flatten the curve. If we as a society do not take self-isolating, social distancing seriously the spread will continue, timelines will be extended and serious risk will increase for our most vulnerable people.

We apologize that some of our measures will make this more difficult on families and individuals. Recent Federal and Provincial supports have been announced which may provide some financial relief.

Ann Marie LePan

Chief Executive Officer

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