



## **Program Synopsis Employment Services**

### **Program Overview**

The Community Connections department serves a large percentage of the Adult Services population indirectly (non-caseload) with the facilitation of Employment and Recreational supports in the Sherwood Park community. The department contains the program areas of Employment Services (Sherwood Park), the Computer Lab within the Robin Hood Learning Center and Outreach (Sherwood Park). The staffing team includes a Program Coordinator, a Team Leader, six Community Disability Practitioners and twelve Community Disability Workers.

### **Community Connections key staffing requirements should include but are not limited to:**

A staff within Community Connections would ideally have a background in social work/education/psychology/social sciences. He/She would be confident, have experience working with individuals who experience challenging and/or aggressive behaviors, be flexible with change, demonstrate independent problem solving, and enjoy working with a large team, encourage independence and understand boundaries. Staff must be willing to use their skill sets to de-escalate situations before they escalate by utilizing proactive strategies. In order to be successful with this, staff require strong thinkers. Ideal staff are critical thinkers, challenge the status quo, have a belief in the value of inclusion and a personal drive for self-actualization.

Staff are orientated to be facilitators of relationships with the community at large primarily. We deliver supports which are inspired by the individual ambition of each person in support. These outcomes are very often focused in the domains of employment, recreational or educational community connections. This often includes elements of interpersonal exploration, development, maturation and management of crisis.