



HIGHLIGHTS OF THE PAST YEAR

A snapshot of successes made possible through fundraising, grants and your support



THE INAUGURAL SLEDGE HOCKEY DAY

The inaugural Sledge Hockey Day was held on Saturday, January 21, 2017 at Millennium Place. We had a complete roster of 16 corporate and community-based teams play in the round-robin tournament against each other and Robin Hood's two sledge teams. We received overwhelmingly positive feedback from participants regarding their experience. Millennium Place had a significant amount of foot traffic that day, and members of the general public took part in our family-friendly activities, which included an instant photo-and-autograph booth with NHL celebrities Joey Moss and Dave Semenko, face-painting, raffle, kids crafts, a Hardest Shot competition, a sledge free-skate, mini-stick hockey, scooterboard hockey, and much more.

The sport of sledge hockey gained well-deserved exposure through this event, as did Robin Hood, netting approx \$35,000 via sponsorships and donations. Most importantly, Sledge Hockey Day provided an important and much-needed avenue for inclusive sport. People with developmental

disabilities competed with able-bodied opponents on an equal playing field. And those able-bodied opponents will no doubt have gained a greater sense of empathy for individuals with disabilities. All told, a rewarding and lasting experience for all who took part!

Be sure to mark your calendars for the 2nd annual Sledge Hockey Day, to be held Saturday, March 24, 2018 at Millennium Place!

DRIVING OUR TRANSPORTATION DEPARTMENT

The Robin Hood Association Transportation Department is responsible for the delivery of provincial and national standards for the 14 commercial vehicles in our fleet. Our recent Audit completed by Alberta Transportation resulted in a 95.64 % achievement rate.

Mechanically, our fleet is consistently safe and reliable due to our specialized team and a comprehensive preventative maintenance program.

For the last 2 years, our services have been at maximum capacity during peak operational times, primarily 7:00 - 10:15am and 2:00 - 4:30pm daily. The purchase of two used para-transit vehicles this year allowed us to replace vans badly in need of retirement from our fleet. These two vans (pictured right) have helped ensure continued service to 187 regularly scheduled passengers and their families. The first purchase was a 2010 Ford F450 in excellent condition, with only 159,000 kms. The second purchase came weeks later when a 1998 Chevrolet 3500 with 38,000 kms was offered to us for an extremely low price. Both vans are invaluable, allowing individuals receiving service to access over 156 destinations within our community.



Our direction for the coming year focuses on immediate growth within the residential and day services programs. Our goal is to be responsive to user needs, and consistently offer a high quality and cost effective service.

CET ACCREDITATION

Creating Excellence Together (CET) are the only accrediting standards in Alberta that were created for Albertans with developmental disabilities, and were developed in consultation with individuals with developmental disabilities, their families, guardians and staff. The CET Standards are the provincial benchmark for assessing the three main components of an organization's operations:

- Services that ensure individuals have quality of life
- The quality of service needed to provide and maintain quality of life for clients
- All aspects of the organizational framework



We are proud to announce that Robin Hood Association has once again demonstrated that we work consistently to exceed standards in all the above categories. Robin Hood has been awarded Three-Year Accreditation from The Commission on Accreditation. We are extremely proud that this external on-site review included interviewing staff, board members, families and individuals in service; and that it reviewed the governance, policy and practices of the Association. Robin Hood achieved the highest certification (Level 2) for all services. Less than 10% of Service Providers across the province participate in this level of advanced certification.



FACILITY UPGRADES

Robin Hood operates four major facilities, a multi-unit residential complex and 54 residential homes. As you can imagine, our Facility Management staff have their hands full! Last fiscal year, approximately 1300 facility service requests were completed. Facility Management continues to update, modernize, and improve all of our facilities as time and money permits. Their goal is to ensure all of our facilities are maintained in a safe and home-like manner, and are homes and buildings that we can be proud of.

Some highlights of upgrades completed since the beginning of this fiscal year (April 1st) are:

- High efficiency furnace and air conditioning installed at Residence 50 (pictured above, center)
- New shingles at Residence 31
- New concrete driveway and sidewalks at Residence 31
- Interior painted at Residence 31
- New shingles at Kidz Place (aka Res 1; pictured above, left)
- Fire alarms upgraded at Residences 1, 2, 3, 6/7, 8, 24, 40, and Children & Youth Community Centre
- New concrete wheelchair ramp at Residence 2
- Interior painting of bedrooms at Residence 2
- New flooring at Residences 18, 28, 35, & unit 104 at Aspen Village
- Interior painting in a number of units at Aspen Village
- Siding replaced and windows capped at Residence 3 (pictured above, right)

Your contributions to last year's Target the Hood campaign helped make these upgrades possible. Thank you!