



September 10, 2020

**From:** RHA Leadership Team

**RE: RHA Adult Services Important Update**

Dear RHA membership, families/guardians and staff,

**Covid-19 Outbreak Status Confirmed in an RHA Residential Home**

This is to advise all staff and membership (individuals, families/guardians) that Alberta Health Services (AHS) has notified us and confirmed more than one positive case of covid-19 is connected to a Residential Home. AHS defines a site outbreak when two or more individuals testing positive, this will be publicly posted as an outbreak on AHS webpage by this weekend.

Our highest priority is working on containment strategies to stop the spread. This communication is purely to be transparent and share with the broader RHA community that we have been impacted by covid-19. RHA is following the lead provided by Alberta Health Services and Communicable Disease Control. We are complying with all directions and support they provide. RHA has taken and continues to take additional precautions required by AHS, such as doubling sanitization/cleaning in the homes; staff wearing full PPE (mask, face shield, gloves, gowns) at all times; eliminating staff cross over to work in other sites outside of the isolated home; currently outdoor/indoor visits will not be permitted with individuals in this home.

**As of today:**

- RHA Residence #24 is under minimum 14 day isolation or until symptoms resolve, whichever is longer. AHS provides direction and directive as to when this site will be cleared to be out of isolation requirements.
- All staff who worked/work in the homes, individuals and their family/guardians have been contacted.
- All staff who had direct contact with the person(s) as well as all regular employees who work in the home, families that took individuals out of home and any visitors who entered the homes since August 31, 2020 have been encouraged and supported to make contact with AHS to arrange for Covid-19 testing.
- AHS Contact Tracing will contact all persons directly exposed to the positive person(s) to investigate their risk exposure, use of PPE and current health status.

RHA has done everything manageable to limit exposure of this virus within our programs and facilities. It has become challenging and uncontrollable to completely manage the exposure that the outside world brings in. The Edmonton Region continues to have rising cases of Covid-19 as we all have begun to reengage in our communities and expand our cohorts. We recognize the fear many will have with this news, so again I want to reassure you that RHA is doing everything possible to contain this threat and do the best we can.

Sincerely,  
**Ann Marie LePan**

Chief Executive Officer  
[Robin Hood Association](#) | 141 Broadway Blvd., Sherwood Park, AB | T8H 2A4  
P: 780-467-7140 Ext. 1225 | F: 780-449-2028  
[Facebook](#) | [Twitter](#) | [Instagram](#)