



September 15, 2020

**RE: RHA Important Update**

Dear RHA membership, families/guardians and staff,

**Reminder of the importance of wearing proper face masks correctly**

**RHA Staff**

Staff must ensure continuous masking at all times when supporting individuals in service and in program areas in which individuals are present, ie. Residences, day programs and supporting in community, in vehicles, etc.

**All Staff must only wear approved surgical/procedure masks provided by RHA while working.** Any variance to not wearing surgical/procedure mask while working must be communicated to your Program Coordinator, who if supports, will request staff to provide medical evidence and apply to RHASafety for a variance.

**Individuals in Service**

Individuals receiving supports and services provided by RHA are **strongly encouraged** and should be supported to ideally wear a surgical/procedure mask when attending group programs, day programs and when in the community. This has become an expectation from community members and we must do everything possible to support individuals to be included in normal community practices.

**Thank you for your attention to ensuring proper masking protocols are practiced to help reduce the spread of Covid-19.**

**Ann Marie LePan**

Chief Executive Officer

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