



October 27, 2020

**RE: RHA Important Update**

Dear RHA membership, families/guardians and staff,

A recent letter dated October 26, 2020 from Dr. Deena Hinshaw Re: Rising COVID-19 Case Numbers and Safe Visiting Policy (CMOH Order 29-2020) was written to express concern with respect to the rising COVID-19 in our region and for operators (RHA) to reassess each of our site Safe Visiting Policy, she recommends:

- Only those visiting persons identified as designated family/support persons (and others in extenuating circumstances) are permitted to visit residents within the site.
- [We have been encouraged] to speak to designated family/support persons right away and ask that they evaluate their own need to be physically present (based on the resident need), to help in limited the amount of people entering [our] site.
- We will continue to support virtual options to connecting with residents.
- Our residential program supervisors will be conducting Risk Tolerance Assessments in our homes this week which will be reviewed with families in the very near future. When discussions occur, I encourage all parties to discuss this message and the reflective actions that we can take with rising COVID-19 cases in our region to reduce the risk to individuals and staff in the organization.

Once again, I thank you for your commitment and willingness to abide by the orders and recommendations provided to us. **Currently RHA has no outbreak sites in any homes and/or facilities.** This is impressive as the containment strategies and ongoing tireless efforts of our staff have helped to stop the spread of this virus. I applaud the commitment and dedication of staff who continue to go over and above to ensure the safety of those they support.

If you have any questions regarding this content, please send message to [info@robinhoodassoc.com](mailto:info@robinhoodassoc.com).

Sincerely,

**Ann Marie LePan**

Chief Executive Officer

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