



Memo to All Membership/families/guardians & RHA Staff,

April 27, 2020 Updates

From: Chief Executive Officer and RHA Emergency Operations Team (EOT)

No Visitor Policy continues to be strictly enforced and is a regulation and/or strongly encouraged under the Alberta Public Health Order.

As we begin to have hope of better things to come with Spring upon us, the good weather has provided us with more opportunities to enjoy the outdoors. EOT has considered what this means for individuals in service and questions about RHA facilitating social distancing visits with family or friends outside. With much consideration about the risks vs benefit it has been decided that the risk outweighs any benefit, therefore we cannot support visitors at this time even outside.

For many of the individuals we support, they and their loved ones may struggle emotionally and physically to maintain social distancing from one another if RHA provided the opportunity to visit outside. This interaction would be a very difficult situation for our frontline staff to navigate. Any contact would result in RHA requesting the visitor to take the individual to isolate in their home for the duration of this quarantine, or RHA would be required to implement 14 days isolation for the exposed individual in the residence away from their roommates, which could be very traumatic for them. We encourage family and friends to stay connected with their loved ones by phone calls or video conferencing.

Thank you for your understanding and patience regarding this matter.

Ann Marie LePan

Chief Executive Officer

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