



Program Synopsis Transportation

Program Overview

Transportation is fundamental to a person's ability to function in society. These services facilitate integration into public and social life and allow people to access work, basic goods, services and facilities. Based on the human rights principles of integration and respect for dignity, the goal of our system is to provide service in a manner that is effective, efficient and sustainable.

Our department is responsible for the coordination and delivery of both provincial and national standards for the 13 commercial vehicles in our fleet. Each vehicle travels 32,000 – 67,000kms yearly providing service within the communities of Sherwood Park and Fort Saskatchewan.

The department operates with 17 fulltime team members along with 5 regular relief staff providing both evening and weekend service. One half of our 17 drivers work the maximum 50 hours permitted by Alberta Transportation.

Key Skills and Competencies

It has been well documented that a good driver requires knowledge, skill, experience and a positive attitude. If any one of these elements are lacking, so is the driver's ability to negotiate safely through traffic. Each type of driving situation requires a change in driving habits. Excellent driving skills, a knowledge of defensive driving techniques and compliance with all safety laws and regulations is essential.

One of the greatest adjustments will be to the needs of the people we provide service to. It is helpful to know types of disabilities and how individuals are affected by them. Knowledge of this nature will help you understand your passengers better and provide you with the ability to improve your relations with each person. Our department provides services to the youth, adult and aging population groups supported by the Robin Hood Association.