



September 23, 2020

From: Robin Hood Association Leadership Team
Re: COVID-19 Outbreak Status Declared at Aspen Village

Dear RHA Membership, families, guardians, and staff,

We have been notified by Alberta Health Services (AHS) that Aspen Village has been deemed an outbreak location. Testing is being arranged for all Aspen Village staff and residents. Currently, all Aspen Village residents are asymptomatic. As far as we know, there is no connection between this outbreak and any other infections within the organization.

RHA's Leadership and Program Management Teams are working closely with, and receiving directives from the Zone Medical Officer of Health to contain the spread and ensure necessary measures are in place to protect all residents and staff.

All staff who have been in direct contact are on 14-day isolation. Aspen Village residents who have had direct contact are in isolation from their roommates. All other residents are in isolation with roommates in their home.

All Aspen Village staff are precluded from working at any other RHA site, and are required to wear full PPE (masks, face shields, gowns and gloves). We have undertaken a deep clean of the facility, and enhanced cleaning and sanitization will continue.

No visitors will be permitted at Aspen Village until AHS advises us otherwise.

We know that this information is distressing. Please rest assured that we are doing everything within our realm of control to keep residents and staff safe. We will continue to provide you with additional information as it becomes available. And we thank you for the outpouring of support you've expressed in phone calls, emails and social media comments. It means more than you know.

Sincerely,

Ann Marie LePan
Chief Executive Officer
Robin Hood Association